



The Diocese of  
**Southwark**

# Guidelines for Clergy Conditions of Service 2026

Please keep this booklet as a reference

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## Contents

Section	Name	Page
1	Preface	4
2	Introduction	4
3	Appointment and office	5
4	Stipends and salaries	7
5	Termination	8
6	Fees	9
7	Expenses	11
8	Accommodation	12
9	Ministerial development	20
10	Annual leave	21
11	Maternity, paternity, and adoption leave (including shared parental leave)	22
12	Sickness	23
13	Pension	24
14	Disciplinary procedures	24
15	Capability procedure	24
16	Grievance procedure	24
17	Respondent in Employment Tribunal proceedings	24
18	Term assurance and additional benefits	25
19	National Car Loan Scheme	25
20	Health and safety	25
21	Safeguarding arrangements	26
22	Social media	28
23	Taxation	28
24	Pastoral care of the clergy	29
25	Procedures during a vacancy	30
26	Jury service	30
27	Charitable support	30
28	Communication (including Diocesan contacts)	31
Annex A	Out of Hours Emergency Contractor Directory 2024 and Emergency Guidance Notes	33

## 1. Preface

### *From the Bishop of Southwark*

We are called to a ministry of service. In serving God, we are compelled to serve God's people and in serving God's people, it is the Lord whom we serve. The Diocesan administration expresses our calling to serve by enabling the mutual support of parishes, people and priests. The success of the work of the Diocesan office, Area offices, and Diocesan-wide ministries in turn depends to a significant extent upon you. It is in the fostering of lay and ordained discipleship, the furtherance of mission, ministry and the development of safe and flourishing communities, all caught up in the joy of the Gospel and worship of Almighty God that our work finds its outworking and its blessing in due time.

The information here is offered in that spirit of service. In it, you should find many of the answers to questions about conditions of service in the exercise of ordained, stipendiary ministry within the Diocese of Southwark. Some matters of Self Supporting (SSM)<sup>1</sup> and Reader Ministry are touched upon. If you have other questions, or if your particular ministry is not that which this booklet addresses, please contact your Archdeacon. You can find their contact details in the Diocesan directory, at [southwark.anglican.org/about-us/who-we-are/diocesan-leadership](https://southwark.anglican.org/about-us/who-we-are/diocesan-leadership) and those of relevant staff at Trinity House at the end of this booklet.

Thank you for answering God's call to serve his Church and people. I hope that, in some small way, what is written here is useful to you. Please pray for me as I do for you, that we may be worthy of the ministry to which we are called.



## 2. Introduction

The 2026 booklet has been developed to ensure that you may undertake your important ministry to parish, deaneries and communities with the confidence that you are supported by accurate, and up-to-date information in respect of your conditions of service as an office-holder.

The Diocesan Staff Purpose is "to serve, support, lead and enable the mission of God as it is worked out in the parishes, deaneries, schools and communities of the Diocese of Southwark". In this we endeavour to exhibit the values of "effective stewardship of resources, collaborative team working, respect for all, and transparent accountability". We hope that this is evident in this booklet.



**Nicola Thomas**  
The Diocesan Secretary

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<sup>1</sup> Ordained ministry not in receipt of a stipend. Sometimes called non-stipendiary ministry (NSM).

### 3. Appointment and office

#### 3.1 General

- a. The ordained ministry, in the majority of cases, finds expression in a specified “office”. An office-holder is not employed. There are some clergy, however, that do have contracts of employment (for example, chaplains who have contractual terms negotiated or set by their employer,) and are not office-holders.

Nonetheless, there are terms and conditions as well as expectations which accrue to holding an office. Some of these are legally binding (requirements of Canons, Measures, and Terms of Service Regulations), some attach to the office and some confer the same entitlements and duties as those of employees. While some of the issues outlined here concern matters that are legally binding on clergy who are office-holders, the document should be understood as guidance unless explicitly stated otherwise. It should not be construed as forming in whole or in part a contract of employment.

Further information can be found at [churchofengland.org/more/clergy-resources/national-clergy-hr/clergy-terms-and-conditions-service](https://churchofengland.org/more/clergy-resources/national-clergy-hr/clergy-terms-and-conditions-service)

- b. Details regarding rights and responsibilities of office may be found in The Ordinal, the licence or deed of collation or institution, any role description, and the Guidelines for the Professional Conduct of the Clergy, as revised in 2015 your Statement of Particulars.  
[churchofengland.org/sites/default/files/2017-10/Clergy%20Guidelines%202015.pdf](https://churchofengland.org/sites/default/files/2017-10/Clergy%20Guidelines%202015.pdf)
- c. In addition, it should be noted that all clergy are subject to the provisions contained within the Canons, the Clergy Discipline Measure 2003, the Safeguarding and Clergy Discipline Measure 2016, the current law related to patronage and the appointments procedure, and anti-discrimination legislation (apart from the specific exemptions granted) and other relevant legislation.

#### 3.2 Anti-Racism Charter

- a. In March 2021, the Southwark Diocesan Synod unanimously approved the Anti-Racism Charter for its adoption throughout the Diocese ([southwark.anglican.org/anti-racism-charter](https://southwark.anglican.org/anti-racism-charter)). This should inform our structures as well as our behaviour, attitudes and relationships. The charter itself puts it: “Being anti-racist is not the same as simply not being racist. It is not enough as a Diocese not to be racist; instead we must actively counter, disrupt and oppose racial injustice. This isn’t an easy task; it takes introspection as well as continued intentional action.” For the Diocese the working out of the actions in the charter will be evidenced in all Diocesan processes; in our departments and parishes; in appointments through the encouragement of greater diversity in lay and clergy vocations; in healthy, diverse, and safe congregations; in mentoring; and in our daily relations. It applies to clergy and laity. It forms part of how we expect clergy to be treated and how we expect them to treat others.

#### 3.3 Common Tenure appointments

- a. The Ecclesiastical Offices (Terms of Service) Measure 2009 conferred a new form of tenure on clergy, called Common Tenure. This document expands upon the obligations and rights conferred by the legislation. From its inception, Common Tenure applied to Team Vicars, Priests-in-Charge, Assistant Curates, fixed-term appointments, and canonically licensed lay workers in receipt of stipend and/or housing, as well as Bishops, Archdeacons, Residentiary Canons, Rectors and Vicars. All new appointments made after the legislation came into effect (31 January 2011) confer office held under Common Tenure and those on existing freehold may transfer to Common Tenure.



- b. Clergy on Common Tenure have the right to a Statement of Particulars which sets out the matters relating to the general day-to-day aspects of their appointment and indicates all rights and responsibilities related to their appointment. Consequently, this document should be read in conjunction with the Statement of Particulars.
- c. The legislation removed the perceived insecurity of those holding office without a benefice and brought greater equality of office between beneficed and unbeneficed clergy.
- d. A person who holds or is to hold office under Common Tenure may only be appointed for a fixed term or under terms which provide for the appointment to be terminated on the occurrence of a specified event in the following circumstances (Regulation 29 of The Ecclesiastical Offices (Terms of Service) Regulations 2009 as amended):

if the appointment is:

- a) designated as covering another office-holder's absence from work
  - b) held by an office-holder over 70
  - c) designated as a training post
  - d) designated as subject to sponsorship funding
  - e) designated as a probationary office
  - f) created by Bishop's Mission Order under the Mission and Pastoral Measure 2011
  - g) where the office-holder does not have the right of abode, or unlimited leave to enter or remain, in the United Kingdom
  - h) where the office-holder occupies a post which is designated as a Locally Supported Ministry Post (for example, where a parish has agreed with the Diocese that it will take on responsibility for funding an additional curate's post)
  - i) the office is designated as an Interim Post (see Regulation 29 (7B-F) as amended in 2015), including for pastoral need, mission opportunity or where the future is unclear.
- e. Clergy with the freehold, who chose not to change at the time of implementation of Common Tenure, may at any time choose to indicate, in writing, whether they want to move to Common Tenure. If they do not wish to do so, they will continue to hold the freehold on all its existing terms. If, and when, they move to another post, any appointment will automatically be under Common Tenure arrangements.
  - f. Those clergy designated as employees of the Diocesan Board of Finance (DBF) are not covered by Common Tenure and as such will be issued with contracts of employment.
  - g. All references to Statements of Particulars refer to clergy on Common Tenure, and do not apply to clergy who retain the "freehold", as the latter do not have a right to be issued with a Statement of Particulars.
  - h. Under the Ecclesiastical Offices (Terms of Service) (Amendment) Regulations 2017, the Bishop of Southwark has decided that he is willing to exercise discretion in certain cases to extend appointments beyond age 70. These are set out in his Ad Clerum of the Feast of the Transfiguration 2017. It is important to read this Ad Clerum before making any application, but broadly, the criteria are:
    - i evidence of the necessary capability, energy, and fitness for continuing full-time ministry
    - ii any extension, if granted, will be a new ministry in a different parish as an Assistant Minister
    - iii normally for a period of three years, subject to renewal on the basis of consultation and health assessment
    - iv the decision is at the discretion of the Bishop
    - v an existing appointment may be considered for extension, but only where it has begun on or after the 67th birthday.

### 3.4 Clergy Personal Files: Privacy Notice

The Bishop of Southwark holds a certain amount of personal data relating to clergy who occupy a benefice or otherwise hold his licence or permission to officiate (PTO), in the form of a Clergy Personal File (generally known as Clergy “Blue Files”, simply because of the colour of the file cover). Such files are covered by the General Data Protection Regulation (GDPR) and the Privacy Notice explaining how the Bishop of Southwark manages Clergy Personal Files may be accessed here: [southwark.anglican.org/downloads/clergy/privacy\\_notice\\_bishop\\_of\\_southwark.pdf](https://southwark.anglican.org/downloads/clergy/privacy_notice_bishop_of_southwark.pdf)

## 4. Stipends and salaries

4.1 A stipend is a payment accruing to an office which enables the holder to maintain themselves but which is itself not a salary or wages in receipt of services rendered. The National Minimum Stipend for 2025/26 is £30,110 and for 2026/27 £33,350.

- For Incumbents, Priests-in-charge, Team Vicars and Ministers-in-Charge of Conventional District (and other incumbent-status appointments), the Diocesan standard stipend will be £32,633 (full-time) from 1 January 2026. A rise of 3%. From 1 April 2026 the Diocesan standard stipend will be £34,950. A rise of 7.09%.
- Stipendiary assistant staff will usually be paid according to the following scales from 1 January 2026. There will be a further uplift from 1 April 2026.

From 1 January 2026:

Full-time posts	£
First year after ordination	30,589
Second year after ordination	31,024
Third year after ordination	31,520
Fourth year after ordination	31,995

The Diocese of Southwark will now align to other Dioceses with stipend increases on 1 April 2026.

### 4.2 Addition to stipends

Income from the following should be declared to the Diocesan Board of Finance (Finance Department):

- rents received from permanently divided-off or self-contained parts of the vicarage or parsonage not having been designated glebe, or occupied by the Incumbent and their family
- receipts from Patrons or charitable trusts
- chaplaincy fees, less reasonable expenses incurred in carrying out the duties
- salaries from secondary employment of a contractual nature, such as teaching, less reasonable expenses incurred in carrying out these duties
- Parochial Contributions towards pension charges (if any).

### 4.3 Income

For the purposes of National Insurance, clergy are treated as if they are of employed status. Employee contributions are deducted from stipend payments each month alongside “pay as you earn” (PAYE) tax deductions. Employer’s NI contributions are paid by the Diocese. Stipends are paid monthly in arrears through the Church Commissioners’ payroll with the Commissioners treated as if they are the employer for NI purposes. Office-holders as set out before, however, are not employed.



## 5. Termination

5.1 For all clergy, unless resigning, term of office may only be terminated by the Bishop in accordance with the following circumstances:

- a. on attaining the retirement age specified in relation to that office in Section 1 of the Ecclesiastical Offices (Age Limit) Measure 1975 (1975 No 2) or on the expiration of any period during which the office-holder is permitted to continue in office after the retirement age under Section 2 or 3 of that Measure
- b. where the office-holder is removed from office following a finding of guilt for an offence under Part VI of the Ecclesiastical Jurisdiction Measure 1963 (1963 No 1) or under any provision of the Clergy Discipline Measure 2003 (2003 No 3), including as amended by the Clergy Discipline (Amendment) Measure 2013 and the Safeguarding and Clergy Discipline Measure 2016.
- c. where the term is fixed or is otherwise limited, on the expiry of the term or the occurrence of the event in question, as the case may be
- d. where the office ceases to exist in consequence of a pastoral scheme or order made under the Mission and Pastoral Measure 2011
- e. please see the Bishop of Southwark's Ad Clerum of the Feast of the Transfiguration (6 August 2017) for criteria on which he will consider licensing clergy to offices beyond the age of 70 following the Ecclesiastical Offices (Terms of Service) (Amendment) Regulations 2017. Section 3.1h above also refers.

5.2 As set out at Section 3 of the Ecclesiastical Offices (Terms of Service) Measure 2009 the Bishop may also terminate office:

- a. where the Bishop removes the office-holder from office under the capability procedures
- b. the appointment is for a term under regulation 29 (see Section 3.3.(d) above).

### 5.3 On termination or changing of appointments

- a. Letters of resignation, either on change of post or on retirement, should be sent to the Diocesan Bishop, copied to the Area Bishop and Archdeacon. You are advised to consult with the Archdeacon before completing this, especially if you are retiring before your 70th birthday.
- b. When giving up your present appointment, **all stipendiary clergy must send a copy of their letter of resignation to the Administration Officer (Stipends) in the Finance Department at Trinity House.** This is particularly important so far as assistant staff are concerned. The recipient of a letter of resignation must ensure that Trinity House has been notified.



## 6. Fees

### 6.1 Where fees go (formerly “assignment of fees”)

- a. From 1 January 2013, the element of parochial fees which were previously designated “minister’s fees” belong automatically to the Diocesan Board of Finance (DBF), not to the incumbent or other minister. These are fees – for example, for marriage, funeral, and burial. Prior to 2013 (Ecclesiastical Fees Measure 1986) such fees were either remitted to the DBF or, if retained by the minister, were deducted from the minister’s stipend. Thus to retain such fees in addition to one’s stipend then as now rendered the member of clergy liable to disciplinary action.

There is no general means of waiving such fees. **Only** the Incumbent or Priest-in-Charge in a parish may waive such a fee in an individual case. During a vacancy, the Area Dean only may do so. However, the Incumbent or Priest-in-Charge (or during a vacancy, the Area Dean) must consult the Churchwardens in any proposal to do so **involving fees owing to the PCC**. There is no basis for a blanket waiver of fees. If asked, the Incumbent or Priest-in-Charge will need to give reasons for the decision to waive fees in any particular case. The sort of thing that may be taken into consideration are matters of hardship, but not relationship to the minister or long-standing membership of the congregation. Please note that while a fee may be charged for the issuing of baptism certificates, under no circumstances may a fee be charged for the sacrament of baptism itself.

- b. Process for handling fees

It is important that fees are sent to the DBF on a monthly basis. Whether the Incumbent sends the fees direct to Trinity House or whether this function has been given to the parish office or PCC Treasurer, it remains the responsibility of the Incumbent always to ensure that prompt transfers are being made.

In January, each Incumbent and PCC Treasurer will be sent an electronic link for the Return of Parochial Fees. The system is automated and the return should be completed online on a monthly basis with the fees being sent to Trinity House. Please note that it is important to complete a return for every month. If your parish has not had any services in a particular month a nil return is still required. Clergy who manage the fees themselves may wish to pass the task over to the PCC Treasurer or Parish Administrator.

In a few cases, an Incumbent who has notified the Bishop accordingly will still receive the fee direct, but this is exceptional. This retained fee will be deducted from the following year’s stipend, in accordance with the Central Stipends Authority.

*Handling of fees may be scrutinised by the Inland Revenue. It is important that accurate records are kept of the fees received and how they were distributed.*

### 6.2 Occasions when no fee is payable

Under the new arrangements no fee is payable for the burial of a stillborn infant or for the funeral or burial of a person who dies aged under 18 years (from 1 January 2020. Prior to this it was 16 years).

### 6.3 Parochial fees table

The detailed breakdown of fees is set out in the Table of Parochial Fees and a summary version (from 1 January 2025 to 31 December 2026):

[churchofengland.org/sites/default/files/2024-11/parochial-fees-a4\\_25\\_0.pdf](https://churchofengland.org/sites/default/files/2024-11/parochial-fees-a4_25_0.pdf)

Printed tables are no longer issued.

## 6.4 Fees for occasional duty

This section applies only to regular Sunday and weekday worship. See below for guidance on fees for occasional offices and casual duty.

Fees for duty during a vacancy will be paid only to retired stipendiary clergy with PTO in the Diocese except in special cases agreed by the Bishop. Travelling expenses should be offered in all cases.

The following is the scale of the remuneration within the Diocese:

One Sunday service	£47.30
Two Sunday services	£60.23
Full Sunday	£70.67

“Full” includes the “full statutory services” of Morning Prayer, Holy Communion, and Evening Prayer.

Locum tenens (temporarily in place of another):

Three days plus Sunday	£105.33
Six days including Sunday	£131.06

Weekday services should only be arranged in consultation with the Archdeacon concerned.

The fee for a weekday service is £28.55.

**Note: Readers** have permission to conduct services and, where so licensed, to preach during vacancies. No fees are charged, but any parish inviting Readers to serve in this way would be expected to meet his/her out-of-pocket expenses. Readers do not receive fees for funerals they take (if so authorised), but they should be fully reimbursed for travelling expenses and all reasonable working expenses.

## 6.5 Fees for retired clergy (and see 6.6 & 6.7)

In addition to beneficed and licensed clergy, only clergy with PTO in the Diocese may take a service (Readers who have received the appropriate training and amendment to their licence may take funerals. See above for Readers and expenses and fees), including at crematoria. Each DBF decides whether any part of the DBF component of the fee should be paid to retired clergy with a PTO who conduct marriages and funerals during a vacancy or in the absence of the parish priest. The Southwark DBF has determined that two-thirds of the DBF component may be paid to retired stipendiary clergy with a current PTO. From 1 June 2024, this provision is extended to retired self-supporting ministers (SSMs) with a PTO in the Diocese of Southwark who take funerals. **Please note that fee income is declarable for tax.**

## 6.6 Fees for weddings and funerals

- The whole fee for a wedding or funeral (church or crematorium) service should be paid directly to the PCC. Two-thirds of the DBF fee will then be returned to the ordained minister (PTO) who took the service (if retired stipendiary), plus travelling expenses. For retired NSMs the same applies but for funerals (church or crematorium) only. The remaining third will be paid to the DBF.
- Travel expenses should be paid in all cases to those who conduct a funeral or a wedding on behalf of a parish.

## 6.7 Fees for occasional offices, casual duties

Where retired clergy are helping out in their own parish (and it is not in a vacancy) the Archbishops' Council suggests that retired clergy should generally not expect to receive a fee for assisting. However, a casual duty fee (at the rate for occasional duty in 6.4 above) for a service in a benefice other than the one where they regularly worship should be offered. A casual duty fee should also be offered during a vacancy to a retired priest who does habitually worship in the benefice but provides cover during the vacancy.

## 7. Expenses

### 7.1 Working expenses

- a. Responsibility for the payment of approved parochial expenses incurred in ministry falls to the Parochial Church Council. This includes payment not only to the Incumbent or Priest-in-Charge, but also to assistant curates and assistant clergy (without stipend). These expenses include such items as: postage, stationery, telephone, broadband, secretarial assistance, the provision of (repair and laundering of) robes worn in the conduct of church services in accordance with Church Law (clergy are expected to provide their own clerical shirts, collars and stocks), hospitality related to clerical duties, locum tenens and travelling provided they are in connection with parochial duties. All clergy, Readers, and licensed lay workers who may experience difficulty in obtaining reimbursement of properly incurred working expenses should, in the first instance, approach their Archdeacon.
- b. The **Archbishops' Council**, in its role as **Central Stipends Authority**, publishes the booklet, *The Parochial Expenses of the Clergy*. The latest edition is available (in PDF format) from: [churchofengland.org/sites/default/files/2017-10/parochial-expenses-guide-2017.pdf](http://churchofengland.org/sites/default/files/2017-10/parochial-expenses-guide-2017.pdf)

The PCC Treasurer is instructed (paragraph 64 of Parochial Expenses of the Clergy) to keep detailed records of expenses and benefits provided to the clergy under the parish scheme. They should not pay out without sight of receipts of expenditure made and justification that it meets the criteria of clerical duties under the scheme of allowances and level of payments. Any unusual expenditure, especially if it is high, should be discussed in advance with the PCC and approval sought. **Clergy expenses should be published as a separate item in the annual accounts of the PCC.**

- c. It is expected that all clergy take an annual residential retreat (see Section 10.1). In the first instance, it is the responsibility of the PCC to reimburse the full costs of this. However, where this is a burden that the PCC cannot afford to meet in full (for example, the parish is in the top 25% of the most deprived parishes in the indices of multiple deprivation, or where the uSa is too small), the Churchwardens should approach the relevant Archdeacon, to ensure the costs are fully reimbursed.

### 7.2 Motoring expenses

- a. The car mileage rates are the rates approved by HM Revenue & Customs. These remain:

Cars	
On the first 10,000 miles in the tax year	45p per mile
On each additional mile over 10,000 miles	25p per mile
(an additional 5p per mile may be claimed for one or more additional passengers)	
Motorcycles	
24p per mile	
Bicycles	
20p per mile	

See the Government website which includes a workbook: [gov.uk/expenses-and-benefits-business-travel-mileage/rules-for-tax](http://gov.uk/expenses-and-benefits-business-travel-mileage/rules-for-tax)



- b. For assistant curates (without stipend), full allowance may be claimed travelling from home to the church where they work without incurring a tax liability, providing the HMRC rate is used.
- c. For salaried staff, parish or Diocesan, no mileage allowance shall be payable in respect of claims made for travel from home to place of work in order to perform duties. Where individuals are paid at clergy rates and have to travel to their work to perform their duties, an allowance may be paid equivalent to the cost of public transport travel to their place of work, grossed up to reflect the tax due on any such payment, the sum being paid as part of stipend.  
The car mileage rates recommended for use by staff working in parishes are as shown above. PCCs may agree to pay staff at other mileage rates, but a tax liability may be incurred.
- d. Some parochial clergy bear, at their own wish, a proportion of parochial working expenses, and in fact allowance is made for this on the Church Commissioners' Income Return. Despite this, it is recommended that rather than forgo some reimbursement, clergy should charge their expenses in full and then make a contribution to parochial funds so as to ensure that the parish is aware of the full extent of its liability. Furthermore, it will ensure that misunderstandings as to the correct level of expenses do not occur on change of the minister. An amount equivalent to the donated expenses can also be Gift Aided.
- e. For Diocesan and other non-parochial staff these mileage rates apply where the journeys *could not reasonably be made by public transport*. Where the journey is made by car, reference should be made to the line manager.

## 8. Accommodation

### 8.1 Parsonages

The Parsonage House is the official place of residence of an incumbent of a benefice. A parsonage may be a **rectory** or **vicarage**. This relates to the office of the **incumbent** which is called **Rector** or **Vicar**. The distinction is purely historical relating to tithes and has no contemporary relevance. The term, "Team Rector", however, is a particular role in Team Ministry.

- a. The Diocese is responsible for the provision, maintenance and the buildings insurance of the house through the Diocesan Council of Trustees (Parsonages Board), which is usually the "housing provider" and the housing is insured and valued as part of the Diocesan assets of the DBF. It is a home and a base for ministry, and is a vital stewardship resource for the future.

The house belongs to the Incumbent in right of his or her office so the house cannot be used or changed in any way that would bind an Incumbent's successor or bind the Diocese in being able to use the house as a parsonage for the parish in the future. In the same way should an Incumbent seek permission not to live in the parsonage house/benefice, explicit permission must be sought through the Archdeacon from the Diocesan Bishop, and such permission must not be assumed, as the purpose of the benefice/parsonage house is ministry in the parish. It is the policy of the Diocese to support the parish structure for ministry and to maintain the most stipendiary posts possible in parish ministry. Any repairs requests or details of claims for damage to the house, for example broken windows, should be made immediately to the Property Services Department at Trinity House at: [property.repairs@southwark.anglican.org](mailto:property.repairs@southwark.anglican.org)

Should the incumbent give permission for the Parish to use any part of the Vicarage whether on a daily or annual basis, this should be discussed with the relevant Archdeacon. There should be a written licence agreement between the Incumbent and the PCC expressing the understanding for the use of the area and that when the incumbent gives notice of resignation, the agreement will come to an end at the date the parsonage is vacated by the outgoing incumbent.

b. Maintenance and decoration

The Diocese are responsible for the fabric of the building, for example roofs, gutters, drains, walls, windows and doors and exterior decoration.

The Diocese are also responsible for electrics, plumbing and heating (including electrical testing and boiler servicing) and for the boundary fencing at the property.

The responsibility for maintaining the interior decoration rests with the occupants. However, parishes are encouraged to assist in either financial or other practical ways to enable one or two rooms to be redecorated at regular intervals, thereby maintaining the interior decorations in a reasonable state year by year. Please consult your Archdeacon if more substantive maintenance issues arise. No attempt at structural alteration should be made without the agreement of the Property Services Department.

Section 13(1) of the Repair of Benefice Buildings Measure 1972 states:

*“The Incumbent shall have a duty to take proper care of a parsonage house, being a duty equivalent to that of a tenant to use premises in a tenant-like manner.”* Under Common Tenure, it is the office-holder’s responsibility to use all reasonable endeavours to keep the property and any contents provided by the Diocese clean and free from deterioration, with the exception of fair wear and tear, and to keep any fixtures and fittings belonging to the property in a reasonable state of upkeep. All clergy are expected to treat their housing and garden in this manner and may be liable to pay all or part of any necessary repairs caused or aggravated by a deliberate act on their part. Please notify the Property Services Department of any necessary repairs as soon as practicable after you become aware of them. Diocesan officers (or agents acting on the Diocese’s behalf) may need access to the property and will give reasonable notice (save in an emergency). Regulation 14 of the Ecclesiastical Offices (Terms of Service) Regulations 2009 provides for such access and normally this will be for purposes of survey/assessment for repair (see periodic survey below). Your understanding and support will be appreciated as the aim is to ensure that good housing plays its part so that parishes and clergy are energised, equipped and empowered for ministry and mission.

c. Specialist plant, controls and eco-houses

If the house contains any specialist plant or controls, such as ‘EcoVicarages’, it will be under a maintenance contract placed by the Property Services Department. This should be serviced and repaired under contract via the Property Services Department.

d. Listed buildings and alterations

Some parsonages and other property occupied by clergy in the Diocese are listed under the Town and Country Planning Acts. Such property, and often this includes exterior walls and outbuildings, require special planning consent from the local planning authority for any structural alteration, decoration, and change in fittings. There is a legal onus on owners for maintenance and repair. Any such work must be undertaken solely through the Property Services Department of the Diocese at Trinity House with the necessary planning consents. Any enquiries about this or whether a property is listed should be made to Colin Bushell ([colin.bushell@southwark.anglican.org](mailto:colin.bushell@southwark.anglican.org)) in the Property Services Department.

e. Redecoration and refurbishment

Prior to occupancy the Archdeacon will work in partnership with the Property Services Department to inspect the property and will have authorised any repairs or maintenance to the house. A certain degree of work other than repair will have been undertaken. This will





depend on the age and design of the building and your Archdeacon and the Surveyor will advise you as to what is appropriate for the particular property. The property will usually be painted throughout in consultation with the new Incumbent from a trade colour scheme in neutral colours. The Diocese will provide carpets in a neutral colour for the stairs and landing if the current ones are worn out. Downstairs flooring will be as far as possible wood (lamine or other) and will be maintained by the Diocese: no carpeting will be provided in these rooms. Kitchen and bathroom flooring will be the responsibility of the Diocese. Curtain rails (standard white or wooden poles) but not curtains will be provided.

Grants will be considered to assist with internal redecoration after Incumbents have been in post in the same property for 10 and 20 years. The incumbent should discuss this with the relevant Archdeacon.

Normally the Diocesan Property Services Department will consider redecorating the public areas of the parsonage: the hall, stairs and landing and the main reception room but not the study or kitchen. More may be considered if there are pressing pastoral needs.

Once the Archdeacon has visited and agreed the scope of the work to be provided which is in line with what the diocese will undertake, the incumbent will contact local contractors to obtain at least two, and ideally three, quotations for the agreed work. These quotations will be sent to the Property Services Department to agree on the best one. The Incumbent will then manage the contract and send to Property Services Department the invoice for the work together with a statement that the work has been completed satisfactorily.

This redecoration will not usually be done if it is likely that the incumbent will leave or is planning to leave within the following three years.

f. Council tax and water rates

The Diocese will meet the cost of council tax and water rates. The Diocese will pay the relevant authority direct from the Diocesan Office. If you receive a demand, please pass this on to: [property.utilities@southwark.anglican.org](mailto:property.utilities@southwark.anglican.org)

Please do not close the existing council tax or water rates accounts and/or open new accounts in your name(s) as it is imperative that the accounts be and remain in the name of the Diocese to ensure uninterrupted service provision.

**If you are a single occupier** please ensure you inform the Property Services Department at Trinity House and your council tax office, so that the Diocese can receive the 25% discount. Similarly, if your status changes from single to multiple occupancy please inform the Property Services Department as council tax will be payable in full: [property.invoices@southwark.anglican.org](mailto:property.invoices@southwark.anglican.org)

Where Clergy live in their own property and receive Housing Allowance (HA), the Council Tax and Water Rates element are already included in the allowance and will not be additionally covered by the Diocese.

g. Gardens

The Incumbent should keep the gardens neat and tidy with lawns maintained (see Section 8.1b above). Trees are the responsibility of the Diocese and will only be felled, pruned or thinned when not to do so would be dangerous to person or property, would cause unneighbourly feeling or would be considered more than normal householders' gardening. Any problems with trees should be reported to [property.repairs@southwark.anglican.org](mailto:property.repairs@southwark.anglican.org)

Should an Incumbent be unable to maintain the garden due to ill-health or any long-term infirmity, please seek help initially through the parish before seeking help through the Archdeacon, who will liaise with the Diocesan Secretary if exceptional help is warranted.

h. Contents insurance

It is the Incumbent's responsibility to arrange for the insurance of the contents of the house. This includes carpets and flooring throughout, as well as furniture and your personal contents. It is strongly recommended that Incumbents have such insurance in place. If you are unsure which provider to use, you may wish to start with the Ecclesiastical Insurance Group (EIG), which is the company used by the Diocese for buildings insurance of parsonages.

i. Keys

The possession, use, and security of keys are important to the security of a property. The replacement of lost keys and any consequential lock changes are the responsibility of the householder. It is, therefore, recommended that clergy seek to cover such an eventuality in contents insurance (see above). An exception is where keys are stolen, in which case the member of clergy should report this to Property Repairs for replacement of locks and keys. However, they must also provide the Property Services Department with a crime number for the incident issued by the Metropolitan Police Service or Surrey Police (depending in which police area the parsonage, glebe, or DBF property is situated).

j. Repairs

Whenever it is noticed that repairs are needed, please contact the Property Services Department promptly. Should a member of your family issue the notification of the problem please ensure you are fully copied in as the member of clergy is normally the contact point for staff in the Property Services Department.

All requests for property repairs should be sent to [property.repairs@southwark.anglican.org](mailto:property.repairs@southwark.anglican.org) or 020 7939 9477 and you should receive an acknowledgement within 24 hours. A contractor will usually be instructed who will contact you within 48 hours, or you will be advised that the matter will be referred to a surveyor who will contact you within five days. You will then be advised which surveyor is dealing with the matter.

k. Pests and Rodents

The cost of removing pests such as mice, wasps, bees and ants, rests with the occupier. The Diocese will bear the costs arising out of rats and squirrels if they are entering the building as a result of defects in the building. The Diocese will bear the costs for eradicating cockroaches should an infestation arise. The Diocese will also bear the costs for the removal of foxes from the garden.

l. Emergency

If an emergency arises out of office hours for plumbing, drainage, electrical work or heating please contact the relevant contractor (see Annex A, page 30) and also notify Property Repairs so that they can follow up with you on the next working day. For any other emergency, please contact your Archdeacon. Please note that **whenever you smell gas you should turn off the gas supply to the property** at the meter and, if it persists, contact the **National Gas Grid Emergency Gas number on 0800 111 999 at any time**. Please keep Annex A somewhere handy in the house for your ease.

m. Periodic survey

When surveys are undertaken, a Diocesan Surveyor or other member of the Property Services Department will give notification of the inspection and arrange for repairs to be carried out. Any matters needing repair, other than through the periodic survey, should be brought promptly to the attention of the Property Services Department at: [property.repairs@southwark.anglican.org](mailto:property.repairs@southwark.anglican.org) or 020 7939 9477.

n. Letting and lodgers

Do not, **under any circumstances**, let any part of the parsonage house without full discussion with your Archdeacon, as such lettings can result in **serious legal problems**. See below for aspects of this.

*Lodgers*

Should you wish to have a lodger or lodgers, please contact your Archdeacon for the relevant paperwork. Please note that if you have more than one lodger your property may become a **House in Multiple Occupation** and will be subject to extensive additional regulations.

This, additionally, has consequences for you in relation to the payment of Council Tax and potential income tax considerations. A sample template for lodgers is available from Maria Beattie at [maria.beattie@southwark.anglican.org](mailto:maria.beattie@southwark.anglican.org)

*Airbnb and other short-term lets*

If rooms are let on a short-term basis you will still be responsible for complying with the **law as a landlord**. This includes prominent display of the Gas Safety Certificate, ensuring all furniture in the house complies with current safety regulations, and having all your electrical appliances tested regularly – this is known as Portable Appliance Testing (PAT). This may have insurance implications. You will also have to **comply with all aspects of any contract** which is formed between you and those coming to stay, so you will need to be clear on exactly what contract is formed through the website you are using to let the rooms. If the people stay beyond what you have agreed/signed up to, you will nevertheless need to go to court to get them to leave.

The use of parsonages for “holiday lets” and occasional paid use through website use where the user’s identity cannot be identified is strongly discouraged. The Archdeacons and the Diocesan Secretary strongly advise clergy not to enter into short-term lets as removal of tenants can only be achieved through the courts in the event of difficulties.

*Assured Shorthold Tenancies*

Due to the legal difficulties you will face as landlord removing anyone with an assured shorthold tenancy, and the impending implementation of the Renters Rights Act 2025, the Archdeacons and the Diocesan Secretary strongly discourage clergy from letting any part of the parsonage.

o. When you leave

Complete and return to the Property Services Department the “Property Handover” forms which will be sent out with your “farewell” letter. Please return this form to Maria Beattie in the Property Services Department at [maria.beattie@southwark.anglican.org](mailto:maria.beattie@southwark.anglican.org)



You are asked to allow the Property Services Department to inspect the Parsonage House no later than one month before it is vacated in order to ascertain the extent and scope of the vacancy works required.

All items supplied by this Diocese as well as fixtures and fittings should be left for your successor. Items paid for by your PCC should also be left as they are the property of the benefice. Please leave the parsonage house and garden in a tidy state. Please note the following check list and advice:

- please arrange for all meters to be read
- please leave the house empty, clean and free from rubbish. If this is not the case and the Diocese has to pay to clean and clear the house, you will be liable for the cost
- similarly, please leave the garden tidy and free from rubbish and from items belonging to you. If this is not the case and the Diocese has to pay to clear the garden, you will be liable for the cost
- please leave behind in an obvious place any documentation related to managing the property, such as instruction manuals, guides, and warranties where appropriate.

If you move to a post in another Diocese, arrangements about settling-in grant and removals costs are the responsibility of the receiving Diocese.

You should vacate the parsonage house on or before the date of your resignation/expiry of your post (as applicable). Please liaise with Maria Beattie ([maria.beattie@southwark.anglican.org](mailto:maria.beattie@southwark.anglican.org)) to confirm the date of vacating/handover date. We normally expect our surveyor to visit the parsonage house and garden before you leave in order to undertake a condition survey of the property. Any occupation after that date will only be for a strictly limited time period and must be agreed by both the Archdeacon and the Diocesan Secretary on a “licence to occupy” basis.

## **8.2 Other housing occupied by clergy or pioneer ministers (including team vicars, assistant curates and self-supporting ministers)**

This will be either on a strictly time-bound basis such as with curates or commensurate with Common Tenure as with team vicars in which case the above parameters apply.

## **8.3 Parish accommodation**

The cost of providing and maintaining parish property is the financial responsibility of the parish. There are some situations in which the Diocese contributes to parish-owned housing, and as such this will be the subject of agreement between the PCC, Archdeacon and the Diocesan Secretary. This may include provision for council tax, insurance, water rates, etc. Each is determined on a case-by-case basis.

Where parochial staff fill an Incumbent-status post, the council tax and water charges may be reimbursed by a grant from the DBF to the PCC. The PCC may claim an additional contribution of up to 30% of the cost of the building insurance premium. Grants only apply to parishes housing Team Vicars or Ministers-in-Charge. Additionally, the post-holder will have charge of a separate congregation and the congregation will be making a separate pledge to the Parish Support Fund. To apply for the grant, a copy of the invoice accompanied by relevant bills should be sent to the Property Services Department at [property.invoices@southwark.anglican.org](mailto:property.invoices@southwark.anglican.org)



For other parish-owned, parish-provided housing, the following applies:

a. Council tax

The responsibility of paying the council tax rests with the beneficial owner of the property. In the case of assistant staff living in a parish property, the PCC must meet the cost. When the property is vacant the PCC must notify the local authority whether the house is to be held empty pending the appointment of a minister of religion, in which case no council tax is payable. Where assistant staff live in a Diocesan property, the Property Department will arrange for the tax to be paid.

b. Insurance

It is the parish's responsibility to ensure that if accommodation is purchased or leased, it is adequately insured for damage or loss.

Items owned by the PCC but situated in the home are the responsibility of the PCC to maintain and insure.

c. Improvements

The Diocese is normally unable to assist with the financing of capital improvements to parish property without an equity sharing agreement. This will necessitate a revaluation before the work is carried out, and any costs incurred will need to be met by the parish. Further details may be obtained from the Diocesan Office.

d. Diocesan houses used by assistant staff (Assistant Curates)

Where assistant staff live in a Diocesan property or where a housing allowance is being paid, a rent is normally payable on the property. The rent will be confirmed between the parish and the relevant Archdeacon, subject to a Diocesan scale and set of parameters. Rent is payable by monthly Direct Debit.

#### 8.4 Heating, lighting, cleaning (HLC)

- a. All full-time stipendiary clergy living in accommodation provided for the better performance of their duties as ministers of religion are eligible to a tax concession on heating, lighting, cleaning, and gardening. The HLC allowance is not an additional payment, but an element of the stipend which is not subject to tax, in other words a tax-free allowance. You are eligible to receive this allowance if you:

- live in a house which the Church or a charity either owns or leases
- have a full-time appointment
- complete a return of HLC expenditure each year.

Lay ministers in the same situation may qualify but this must be confirmed in each case by His Majesty's Revenue and Customs. Clergy should read the guidance in the attached link, not least the reference to the element of benefit in kind HMRC regards for the Minister of Religion pages of your tax return. [churchofengland.org/sites/default/files/2023-10/hlc-annual-return-notes.pdf](https://churchofengland.org/sites/default/files/2023-10/hlc-annual-return-notes.pdf)

Eligible expenditure – heating and lighting:

- b. Please see the attached notes on what is covered in terms of fuel, materials, servicing and even (where appropriate), wages for cleaning and garden upkeep and what is not (such as capital costs). The term, “official” refers to the exercise of your ministry. You may wish to consider environmentally positive sources in your purchases.

c. Claiming

Please access the following link for how to access the HLC scheme which is via the People System, and also how to go about making an initial estimate. You should submit your form to claim by 30 September each year. [churchofengland.org/resources/clergy-resources/national-clergy-hr/clergy-payroll/hlc-scheme#na](https://churchofengland.org/resources/clergy-resources/national-clergy-hr/clergy-payroll/hlc-scheme#na)

8.5 “**Double relief**” must not inadvertently be claimed, that is to say if the outgoings are met by the PCC wholly or in part, care must be taken to see that non-taxable relief of Stipend Fund payments is only claimed for the outgoings which are not paid by the PCC.

### 8.6 Settling-in grants and removal expenses

- a. Grants payable by the Board to stipendiary clergy and licensed lay workers shall meet the removal costs, but subject to the following (see Section 8.7). Payment shall also be paid towards other costs of settling-in as follows (with the exception of Section 8.6g, Housing Allowance):
- b. Archdeacons, Residentiary Canons whose stipends are paid by the Diocese, Incumbents, Parish Priests, Ministers-in-Charge of conventional districts and specialist ministers on second or subsequent appointment: **resettlement grant: £3,060.**
- c. Incumbents, Parish Priests, Ministers-in-Charge of conventional districts and specialist ministers on first appointment: **first appointment grant: £3,060, resettlement grant: £3,060.**
- d. Full-time assistant clergy and lay workers on ordination first licensing: **first appointment grant: £3,060, resettlement grant: £3,060.**
- e. Full-time assistant clergy and lay workers on second or subsequent appointment: **resettlement grant: £2,876.**
- f. A resettlement grant shall be payable by the Board to retiring clergy and lay workers and recently widowed clergy spouses where death has occurred in service: **resettlement grant: £3,060 AND removal costs of up to £1,567.**
- g. Housing allowance: **£10,147.** This is only payable to individuals living in their own property because a house is not available with the post. This counts as taxable income.
- h. Non-stipendiary ministers’ grant, first appointment: **£596.**
- i. An assistant staff member moving into a post of incumbent status is entitled to the allowance under (b) or (c) where the house into which they are moving is also of incumbent/benefice status.
- j. Please note: **couples in ministry** are only entitled to receive one resettlement grant when they move.

### 8.7 Removal arrangements

The costs of removal may be met by the Diocesan Board of Finance but only if the overall quotation on removal is £4,000 or less. This may cover packing (wrapping and boxing) of items if deemed necessary, but not the unpacking of the same. It may cover the disassembly and reassembly of furniture items and the unplugging and reattaching of large electrical items. If you wish to apply for an exception over £4,000 in cost because of specific and stated reasons, you will need to obtain a recommendation from your Archdeacon as to necessity on content and packing. The matter will be considered by the Finance Department and if required by the Diocesan Secretary. Her decision will be final. Specialist packing needs of items and insurance for high value possessions will not be considered and will need to be met separately by the household

Please obtain three quotations. The following companies have all proved to be efficient and are willing to bid for work. You may also select an alternative/local company to provide a quotation. Favourable rates may be quoted for moves which avoid Friday and Saturday. Please accept the lowest quote and return the acceptance form to the selected contractor.

Bournes	01797 224188
Britannia	0800 622535
Brosnan & Son	020 8452 3452
Pickfords	0800 212155

During the period of your move, we insure your household effects with Ecclesiastical Insurance Group (EIG). The quotations you obtain should therefore exclude insurance. If your household contents insurance policy is with EIG your move will automatically be covered under your existing policy. If this is the case can you please inform the Administration Officer (Stipends) at Trinity House.

Applications for parking bay restrictions are the responsibility of the removal company and the removal companies listed above have been made aware of this. If a removal firm other than the ones listed is used the firm should be instructed by the mover to organise the application where required.

Further details about removal arrangements and grants that apply on appointment are provided by the Finance department, following acceptance of the offer of your appointment.

### **8.8 Removals, resettlement and first appointment and taxation**

If the total of the removal, resettlement, and first appointment grant is in excess of £8,000, clergy need to report this on their tax return. Other than this, the money provided counts as 'income arising from office' but tax will not be payable in practice on any amounts covered by the following three exceptions: (i) Expenditure on an item for which there is a statutory exemption from tax. An example of this would be the cost of domestic goods (e.g. carpets and curtains) intended to replace items used at the old residence which are not suitable for use in the new residence. (ii) Expenditure on capital items which qualify for an Annual Investment Allowance (q.v.). An example of this would be ecclesiastical robes. (iii) Expenditure on an item which qualifies for tax relief because it is incurred 'wholly, exclusively and necessarily in the performance of the duties' of the office. An example of this would be 'books for use in the conduct of services'.

## **9. Ministerial development**

### **9.1 Ministerial Development Review**

The Discipleship and Ministry Department administers, on behalf of the Bishop, a well-established ministerial development review programme. Those on Common Tenure are required to participate and those on freehold are encouraged to do so. Further details are available from the Diocesan Director of Discipleship, Lay Ministry and Continuing Ministerial Education.

### **9.2 Continuing Ministerial Education**

The Discipleship and Ministry Department offers a full and creative programme of Diocesan training. All clergy, including assistant curates (without stipend), and accredited lay ministers are required by the Bishop to undertake such in-service training as the Bishop of Southwark directs.

## 10. Annual leave

10.1 Full-time Incumbents and Priests-in-Charge are entitled to six weeks' annual leave in total (to include six Sundays), one of which is expected to be after Christmas, and one also after Easter. Annual leave should not be taken over Christmas or Holy Week/Easter without the agreement of the Area Bishop or Archdeacon. Days in lieu may be taken for Statutory Public Holidays.

In the event that cover is not available in the parish, leave must be taken in consultation with the Area Dean. Application for special leave must be referred to the Archdeacon.

Full-time assistant staff are also entitled to six weeks' annual leave (to include six Sundays), which needs to be taken in consultation with the Incumbent. Annual leave should not be taken over Christmas or Holy Week/Easter without the agreement of your Incumbent. Days in lieu may be taken for Statutory Public Holidays. Application for special leave must be in consultation with the Incumbent.

All leave is pro-rata for part-time appointments.

It is expected that clergy will take at least an annual retreat. The form and pattern of retreat will vary but during a year full-time clergy should set aside the best part of a week for this. This should not be considered as leave. Assistant staff must arrange their retreats in consultation with the Incumbent.

The annual leave year runs from 1 January to 31 December.

Clergy are encouraged to take their annual leave for their rest and recuperation.

Annual leave cannot be carried forward to the next leave year.

### 10.2 Rest periods

Clergy on Common Tenure are entitled to an uninterrupted rest period of 24 hours in each period of seven days. Further details are in your Statement of Particulars. The College of Bishops of the Diocese in the Clergy Wellbeing Handbook (page 6) make the following commendation: "Protect your personal time by taking regular short breaks, being unavailable at least one day every week and 48 hours once a month." Please note the reference to a period of 48 hours continuously, once a month.

### 10.3 Time off for public duties

Clergy are entitled to spend some time on public duties but this must be discussed in advance with the Archdeacon or the Bishop.

Public duties include work done for a public authority, a court (please see Section 25 regarding Jury Service), a tribunal, charity, or trade union.

These may be summarised as:

- the amount of time spent must be reasonable in all circumstances, taking into account the time required for the duty and how much time has already been spent on this (or other) public duties
- the impact of the public duties on the office-holder's day-to-day duties must be reasonable in all circumstances
- agreement for performance of such public duties must be granted by the Bishop
- consideration should be taken of any remuneration that is received in connection with the duties of the office to determine whether a reduction in stipend is reasonable.



## 11. Maternity, paternity and adoption leave (including shared parental leave)

For clergy on Common Tenure, this is supplemental to the Statement of Particulars; please see the policy on maternity, adoption, paternity, and parental leave (including shared parental leave) for the relevant terms and conditions. Details of this policy can be found on the Diocesan website at: [southwark.anglican.org/support/for-our-churches/human-resources/](https://southwark.anglican.org/support/for-our-churches/human-resources/)

Please discuss these arrangements with your Archdeacon.

Further advice may be obtained from the Diocesan Director of Human Resources (see Contacts, Section 28). As soon as is reasonably practicable, for example around the time of the 12-week scan, please notify the Director of HR.

### *Guidance about family-friendly policies*

In addition to the Diocesan policy, there is a variety of information available from the National Church, including:

- guidance for clergy office-holders about to become parents, [churchofengland.org/family-friendly-policies](https://churchofengland.org/family-friendly-policies)
- advice from the Archbishops' Council on the legal entitlements of clergy office-holders who become parents: [churchofengland.org/sites/default/files/2020-03/4.-guidance-on-legal-entitlements.pdf](https://churchofengland.org/sites/default/files/2020-03/4.-guidance-on-legal-entitlements.pdf)
- Requesting time off or adjustments to the duties of office to care for a dependant. There is advice available through the national clergy HR website on the process to follow in these circumstances. Please see *Advice from Archbishops' Council on the Right of Clergy Office-Holders to Request Time Off Work or Adjustments to the Duties of the Office to Care for a Dependant*: [churchofengland.org/sites/default/files/2019-04/requesting-time-off-or-adjustments-to-care-for-a-dependant-april-2019.pdf](https://churchofengland.org/sites/default/files/2019-04/requesting-time-off-or-adjustments-to-care-for-a-dependant-april-2019.pdf)

However, office-holders are reminded that the right conferred on them is a right to request time off, or an adjustment to one's duties. It is not a right to be granted time off, or to have one's duties adjusted.

## 12. Sickness

### 12.1 When falling sick, reporting, & cover for sickness

- You must report when you are off sick.
- Under the Ecclesiastical Offices (Terms of Service) Regulations 2009, 27(1), any stipendiary clergy under Common Tenure off sick for one day or more must inform the nominated officer in their Statement of Particulars of this fact (usually the Archdeacon). See below for self-certification.
- In any case when you are off sick for more than seven days, you are required to provide a medical certificate stating the reason.
- If you fall sick and are thereby unable to work, please refer to your Statements of Particulars for whom to contact so that arrangements can be made for your duties to be covered. It is important that you discuss details of any relevant details of any relevant Statement of Fitness to Work issued by your general practitioner, and whether there are any recommendations to alter your duties as a condition of your return.



## 12.2 Sickness benefit (SSP)

You will receive full stipend for periods of sickness for up to 28 weeks. The amount that you receive incorporates your entitlement to statutory sick pay.

If your period of sickness is less than seven consecutive days you should provide an email as a self-certificate of your absence. This email should be sent to your Archdeacon, copying the Finance Officer (Stipends), (see contacts at page 28) confirming:

- First day of sickness, Date you returned to work, Length of absence.
- Total number of working days absent.
- Reasons for absence.

**If your sickness continues for more than seven days you must:**

- a. further inform the designated person (usually your Archdeacon)
- b. provide a medical certificate from your doctor, known as a “Fit Note”. These are required until such time as your doctor confirms that you are fit to return to work.

All completed certificates should be sent to Finance Officer (Stipends) at Trinity House (see Contacts, page 28).

It is equally important that you should inform the Finance Officer and your Archdeacon when returning to work so that accurate records are kept and statutory requirements fulfilled.

Clergy are paid in full for the initial 28 weeks of sickness. From week 29, the state benefit of “Employment and Support Allowance” may be payable; the Church Commissioners will advise as to the procedure for claiming this. Where the Diocese continues payment of the stipend beyond 28 weeks the sum paid will be reduced by the amount of state benefit. At the half-year stage the option to review whether there is long-term sickness may be considered.

For long periods of sickness or frequent absence an occupational health assessment will be required.

## 12.3 Retirement through ill-health

Your Archdeacon will advise. Your pension will be based on length of service to date plus a proportion of your potential service to normal retirement age (68). Ill-health retirement is subject to satisfactory medical evidence. The terms of the Church of England Pensions Scheme apply. It is recommended that discussions with the Archdeacon should take place at an early stage where early retirement is identified as a possibility.



### 13. Pension

Information about the Clergy Pension Scheme can be found on the Church of England website: [churchofengland.org/more/pensions/clergy-pensions](https://churchofengland.org/more/pensions/clergy-pensions)

No deductions are made from your stipend in respect of your retirement benefits.

Your pension is based on the length of qualifying pensionable service completed. Two years' minimum service is required (not continuous) before one can transfer pension rights when leaving.

The Church of England Pensions Board produces a number of resources on its pension scheme for clergy on the above website and one on Retirement Housing [churchofengland.org/resources/clergy-resources/retirement-housing](https://churchofengland.org/resources/clergy-resources/retirement-housing). You may also contact the Pensions Board at [pensions@churchofengland.org](mailto:pensions@churchofengland.org) or 020 7898 1800 or 1802.

### 14. Disciplinary procedures

All clergy, whether holding freehold office, office under Common Tenure, a licence or with PTO, are subject to the Clergy Discipline Measure 2003 and (for offences relating to doctrine, ritual and ceremonial) the Ecclesiastical Jurisdiction Measure 1963.

### 15. Capability procedure

Office-holders on Common Tenure are subject to a capability procedure, to which Bishops are required to have regard if they have concerns about the performance of an office-holder.

### 16. Grievance procedure

16.1 Office-holders on Common Tenure are entitled to use the grievance procedure if they wish to raise a grievance formally.

16.2 Full details on discipline, capability and grievance procedures can be found via the Common Tenure web page: [churchofengland.org/resources/clergy-resources/national-clergy-hr/clergy-terms-and-conditions-service](https://churchofengland.org/resources/clergy-resources/national-clergy-hr/clergy-terms-and-conditions-service)

### 17. Respondent in Employment Tribunal proceedings

This is included in the Statement of Particulars for those on Common Tenure. It is hoped that any dispute or grievance will be resolved internally before an office-holder makes an application to an Employment Tribunal.



## 18. Term Assurance and additional benefits

### 18.1 Life Assurance

The Church of England Pensions Board (CEPB) provides life assurance for all full-time parochial and non-parochial stipendiary clergy and licensed stipendiary lay staff dying in office. A lump sum of three times the National Minimum Stipend for the previous year will be payable tax-free. The amount would be adjusted pro-rata if you work part time. The lump sum is paid under trust and the CEPB has discretion as to whom it is paid. The reason for payment under trust is that it usually enables the CEPB to pay the lump sum quickly and the lump sum will not become part of your estate and so is not liable to inheritance tax.

### 18.2 Additional Benefits

The DBF has an additional and separate policy for all licensed clergy/lay staff who qualify for the CEPB life assurance. In the event of death in service and there being dependants of the deceased, the DBF will consider making an additional payment of up to £40,000. To ensure this life assurance is in place, clergy over the age of 65 and those who have been previously medically underwritten may be required to give consent for the assurance company to apply for medical records and seek a health declaration. If the Board of Finance is not satisfied with the results or the information provided, or if the individual refuses or fails to undergo the medical examination, or to allow the results to be disclosed to the assurance company, the Board may refuse to provide cover. <https://cepb.foleon.com/pensions/clergy-pensions/my-pension-if-i-die>

## 19. National Car Loan Scheme

As the Churches Mutual Credit Union (CMCU) is now offering car loans, the Church Commissioners' National Car Loan scheme has been closed. Many providers offer loans, details of which can be found online. We are unable to offer investment advice or recommend a particular provider or product. If you wish to consider CMCU, details of its products can be found at: [churchesmutual.co.uk](http://churchesmutual.co.uk)

If you have a question relating to an existing car loan, please contact Payroll Services at [clergy.payments@churchofengland.org](mailto:clergy.payments@churchofengland.org) or 020 7898 1618.

## 20. Health and safety

Office-holders are deemed to be responsible for their own health and safety and must have due regard to the health and safety of those they come in contact with on parish property or any part of their accommodation used for carrying out their duties.

Ecclesiastical Insurance publish guidance on a local health and safety policy on their website: [ecclesiastical.com/risk-management/church-health-and-safety](http://ecclesiastical.com/risk-management/church-health-and-safety). They publish wider guidance on health and safety matters at: [ecclesiastical.com/risk-management/church-health-and-safety-articles](http://ecclesiastical.com/risk-management/church-health-and-safety-articles) or by consulting the HSE website at: [hse.gov.uk](http://hse.gov.uk)



## 21. Safeguarding arrangements

The Diocese of Southwark is committed to the safeguarding of children, young people and adults and for many years this commitment has been at the heart of our work across the parishes. As a result we have developed policies, procedures and training at all levels of the Diocese and I commend them to you.

**Bishop Christopher**

- a. All clergy are required to complete a Confidential Declaration Form and undergo an enhanced DBS check before the Bishop will issue a licence, or before their collation or institution.
- b. From 1 January 2022, DBS checks are required to be renewed every three years (previously this was five years).

There is a distinct safeguarding site on the Diocesan website at:

[southwark.anglican.org/safeguarding](https://southwark.anglican.org/safeguarding)

Information or advice regarding this and any safeguarding matter may be sought from the Diocesan Safeguarding Team at Trinity House. Contact details are in Section 28 of this booklet.

- c. Safeguarding guidance is subject to change and so we encourage you to consult the diocesan safeguarding page at Safeguarding - The Diocese of Southwark and the Church of England's Safeguarding eManual at [www.churchofengland.org/safeguarding/safeguarding-e-manual](https://www.churchofengland.org/safeguarding/safeguarding-e-manual)
- d. Incumbents must consult with the Diocesan Safeguarding Team on the following issues:
  - concerns or allegations relating to church officers (clergy, commissioned, licensed and affirmed ministers including Commissioned Pastoral Lay Ministers and Licensed Lay Ministers (Pastoral) and Readers, paid and voluntary children's, youth and adults' workers, Churchwardens, etc)
  - inclusion in the congregation of those who are known to pose risk to others.
- e. Contact details for the team are available on the webpage and in Section 28 of this booklet.
- f. Legislation is now in place requiring clergy (and Readers), licensed lay workers/ministers, Churchwardens and members of PCCs, and anyone involved in the recruitment of employees and volunteers to undergo safeguarding training. Training requirements for all clergy and church officers are set out, in line with national requirements, at: [southwark.anglican.org/safeguarding/training](https://southwark.anglican.org/safeguarding/training)
- g. Legislation has been updated and Position of Trust Offences now includes faith settings. The Sexual Offences Act 2003 now includes a new section 22A which expands "Position of Trust" offences to include anyone who is coaching, teaching, training, supervising or instructing in a sport or a religion. Further information can be found here: [churchofengland.org/safeguarding/safeguarding-news-releases/position-trust-offences-now-include-faith-settings](https://churchofengland.org/safeguarding/safeguarding-news-releases/position-trust-offences-now-include-faith-settings)

### *National Register of Clergy*

- h. The National Register of Clergy is a publicly available record of all incumbent clergy and those who have a licence or the Bishop's permission to officiate. It is found at [churchofengland.org/about/national-register-clergy](https://churchofengland.org/about/national-register-clergy)

Clergy received notice on 21 April 2021 about the new People System - The Church of England from [peoplesystems@churchofengland.org](mailto:peoplesystems@churchofengland.org) explaining how they could access the system to correct any data. It is this system that drives the National Register of Clergy, which in turn

is updated every 24 hours. Clergy who are not found to hold a benefice, licence, or other permission to officiate on the system may not take a service, preach, or otherwise take part in a service, nor should they be asked to do so. The introduction of a National Register of Clergy originated in recommendations around safeguarding. If any of the details are incorrect, please correct as with the original People System instructions or contact [data@southwark.anglican.org](mailto:data@southwark.anglican.org)

Contacting the Safeguarding Team	
Safeguarding referrals & general enquiries	<a href="mailto:safeguarding@southwark.anglican.org">safeguarding@southwark.anglican.org</a> 0207 939 9441 (Mon to Fri 9am - 5pm, with the last call being taken at 4:30pm)
Safeguarding training	<a href="mailto:safeguardingtraining@southwark.anglican.org">safeguardingtraining@southwark.anglican.org</a> 0207 939 9476
Admin & DBS	<a href="mailto:safeguardingadmin@southwark.anglican.org">safeguardingadmin@southwark.anglican.org</a> 020 7939 9478
Emergencies	<p>If you suspect you or someone is at risk of immediate harm, phone 999.</p> <p>If you are worried that a child, young person, or adult is at risk of being harmed, abused or neglected, contact social services within your local authority area. Find your local council here <a href="https://gov.uk/find-local-council">gov.uk/find-local-council</a></p>
Support services	<p>Hub of Hope is the UK's leading support database, bringing local, national, peer, community, charity, private and NHS services together in one place for the first time. A wide range of local support can be accessed by inputting your postcode online here <a href="https://hubofhope.co.uk">hubofhope.co.uk</a></p>

## 22. Social media

Social media is interactive, conversational and open-ended. It is often in a public rather than private space and unsecured. It follows that both care and imagination should be employed in its use.

Clergy should follow the terms of the Guidelines on the Conduct of Clergy (2015) issued by the Convocations of Canterbury and York (see in particular 11.10 -11.12 of that document). Some of the key points are worth rehearsing here: “Confidentiality in all forms of correspondence must be respected and maintained whether written or electronic... The power of the internet for doing harm as well as good must always be borne carefully in mind and weighed before saying anything which may prove be damaging to oneself as well as to others...”

The Diocese of Southwark has a policy for parishes on social media which clergy should use and will find helpful. This may be accessed at [southwark.anglican.org/social\\_media\\_policy\\_1218](https://southwark.anglican.org/social_media_policy_1218)

## 23. Taxation

### 23.1 Stipend

Your stipend is taxable under PAYE rules. The Church Commissioners will automatically account for changes in your tax code when the tax office notifies them. **Fee income** is declarable for tax purposes. Please see 6.5. Please see 8.8 for **removals, resettlement and first appointment**. **Housing Allowance** (8.6.g) is taxable income.

### 23.2 Questions

See the following website: [churchofengland.org/more/clergy-resources/clergy-payroll](https://churchofengland.org/more/clergy-resources/clergy-payroll)

Additionally, the Churches’ Legislation Advisory Service (CLAS) also provides guidance on clergy tax in the form of circulars and books. Details may be accessed from: [churcheslegislation.org.uk](https://churcheslegislation.org.uk)

### 23.3 Accommodation

The payment of council tax, water rates, mortgages, repairs, improvements and insurance of parsonage houses, and assistant staff accommodation is the responsibility of either the Diocese or a PCC. Occupancy by full-time clergy and lay workers is for the better performance of their duties; as such they are classed as representative occupiers. The benefit to them of free accommodation is regarded as incidental and not assessable to income tax. The accommodation, however, must either be owned or rented by the Diocese, PCC or other charity. If the property is rented it is essential that there is a written agreement between the PCC and the owner of the property.

### 23.4 Taxation on mileage allowance

A PCC is free to apply the mileage rates at whatever rate is deemed appropriate. However, HM Revenue & Customs approved rates are shown in Section 7.2 above. These rates do not incur an income tax liability. If the PCC rates are lower, tax relief may be claimed on the difference.

### 23.5 Child tax credit and working tax credit

Clergy families on a low income and/or with children may be entitled to a tax credit and/or funding for a nursery place. For general advice please call the Tax Credit Help line on 0345 300 3900, or access the HM Revenue & Customs web pages: [gov.uk/child-tax-credit/overview](https://gov.uk/child-tax-credit/overview)

### 23.6 Help with childcare costs

If you use a registered or approved childcare provider, the Childcare Voucher Scheme, operated by the Clergy Payments Department, was a tax-efficient way of helping with your childcare costs.

However, this is being phased out by HMRC, and is closed to new entrants. Those on the scheme on 4 October 2018 may still have an eligibility (see [gov.uk/help-with-childcare-costs/childcare-vouchers](https://gov.uk/help-with-childcare-costs/childcare-vouchers)). By agreeing to a reduction to your stipend in exchange for a childcare voucher (to use towards registered or approved childcare costs), you are eligible to receive the voucher free of tax and National Insurance. Contact the Clergy Payments Department for further details: [churchofengland.org/more/clergy-resources/clergy-payroll/help-childcare-costs](https://churchofengland.org/more/clergy-resources/clergy-payroll/help-childcare-costs)

This link points to more recent initiatives, such as Tax Free Child Care which is independent of payroll. Please note the Government's information link: [childcarechoices.gov.uk](https://childcarechoices.gov.uk)

## 24. Pastoral care of the clergy

### 24.1 The Covenant for Clergy Care and Wellbeing

The Covenant for Clergy Care and Wellbeing was passed as an Act of (General) Synod during its Group of Sessions in February 2020, expressing the mind of the National Church on the importance of supporting clergy wellbeing. On 1 September 2022, the Revd Canon Leanne Roberts was appointed Dean of Clergy Wellbeing to enable clergy within the Diocese of Southwark to access various kind of support, and to provide a confidential space for conversation, guidance, and pastoral care. Canon Roberts was previously our Diocesan Director of Ordinands and is a professionally qualified and registered Jungian psychotherapist. She may be contacted in confidence via email ([leanne.roberts@southwark.anglican.org](mailto:leanne.roberts@southwark.anglican.org)) and works from home so in-person meetings are held in private. Her Diocesan working days are Sunday, Tuesday, and Wednesday.

Also see the national link for support of clergy: [churchofengland.org/resources/clergy-resources/national-clergy-hr/supporting-clergy-health-and-wellbeing/covenant](https://churchofengland.org/resources/clergy-resources/national-clergy-hr/supporting-clergy-health-and-wellbeing/covenant)

### 24.2 Dignity at Work Policy

The Diocesan policy, Dignity at Work is now included in the Diocesan Governance Handbook the latest version of which was agreed at the Diocesan Synod on 19 November 2022. It addresses bullying, harassment and discrimination against clergy, lay ministers, officers, and employees. It is relevant to you if affected and bids us all to uphold standards of behaviour as befits our common baptism. [southwark.anglican.org/wp-content/uploads/2023/12/Diocesan-Dignity-at-Work-Policy-from-HboG-2021-2024.pdf](https://southwark.anglican.org/wp-content/uploads/2023/12/Diocesan-Dignity-at-Work-Policy-from-HboG-2021-2024.pdf)

### 24.3 Counselling and psychotherapy for clergy

We operate two pathways to obtaining this resource: our website gives a telephone number for CMCS (The Churches Ministerial Counselling Service), an organisation offering therapeutic support for clergy, and you will be allocated a practitioner if you contact them directly. Alternatively, you can discuss your needs with the Dean of Clergy Wellbeing who will make a direct referral to a practitioner who is available and suited to your needs. This second option is essential if you require sessions for couples or children/young people. The Dean of Clergy Wellbeing will be happy to discuss the various options available for clergy and their families, which also includes the option to make a contribution to the cost of your sessions, thus allowing longer-term work.

Please contact the Dean of Clergy Wellbeing ([leanne.roberts@southwark.anglican.org](mailto:leanne.roberts@southwark.anglican.org)) with queries or for more information about this.

## 25. Procedures during a vacancy

25.1 Fees for duty during a vacancy will be paid only to retired stipendiary clergy except in special cases agreed by the Bishop. Travelling expenses should be offered in all cases.

### 25.2 Fees relating to occasional offices

Fees will continue to be paid to the Diocese during the vacancy. It is important that fees are sent to the Diocese on a monthly basis. Further explanation and guidance can be found in Section 6.1 above.

## 26. Jury service

Clergy are eligible for jury service: this is an important part of a commitment to good citizenship and clergy can only seek excusal or deferral for good reason. In consultation with the Church Commissioners' Clergy Payments Department and the Deployment, Remuneration and Conditions of Service Committee of the Archbishops' Council, the following guidance has been produced, based on the provisions that are applied by the National Church Institutions to their staff.

- a. Time off with pay should be granted.
- b. On receipt of the jury service notice, clergy should inform the Bishop, the Archdeacon, the Diocesan office, and the Churchwardens of the period when they will be absent on jury service.
- c. Clergy should claim the attendance allowance (which is paid on a net pay basis).
- d. They should send a loss of earnings form (provided by the Court) to the Church Commissioners' Clergy Payments Department for completion before their jury service starts. Clergy Payments will then send the completed form back to enable clergy to claim their allowance.
- e. When their service has been completed, clergy should inform their DBF of the amount of attendance allowance received. The DBF will then instruct Clergy Payments to reduce their Stipend by the amount of the net pay saved, "grossed up" for tax and National Insurance contributions.

## 27. Charitable support

The John Rice Charity (clergy serving in the Deaneries of Bermondsey, Southwark, Lambeth North, and Lambeth South only) offer modest grants in cases of hardship: [johnricecharity.org.uk](http://johnricecharity.org.uk)

The Society of Mary and Martha at Sheldon supports people in ministry at times of stress, crisis, burnout or breakdown: [sheldonretreat.com](http://sheldonretreat.com)

The Clergy Support Trust (formerly known as Sons and Friends of the Clergy) is a major charity supporting clergy and their dependants: [clergysupport.org.uk](http://clergysupport.org.uk)

The English Clergy Association makes grants to clergy: [clergyassoc.co.uk/content/home.htm](http://clergyassoc.co.uk/content/home.htm)

The Society for the Relief of Poor Clergy (SRPC) makes grants to clergy fitting certain criteria, as well as accredited lay ministers. CPAS also handles a ministers-in-training fund for ordinands: [cpas.org.uk/advice-and-support/other-advice-and-support#.WRnQ1evyvcs](http://cpas.org.uk/advice-and-support/other-advice-and-support#.WRnQ1evyvcs)

St Luke's Health Care for the Clergy provides a range of services for their psychological well-being and mental health: [stlukesforclergy.org.uk](http://stlukesforclergy.org.uk)

Your Archdeacon may know of a source of charitable support that is yet more specific and local to you. Please consult them about aspects of financial need.



## 28. Communication (including Diocesan contacts)

**28.1.** The following provides information on the new website, a list of relevant contacts in the Diocese and details on why clergy need themselves to provide information and how to do so. The Diocesan policy on social media is at Section 22, above. None of this is meant to inhibit the usual pastoral relationships which you have with Archdeacons and Bishops.

### *Diocesan website*

**28.2** Our new website was launched in February 2021. It has been designed to be more user-friendly than its predecessor, giving parishes access to useful information and resources. We hope you and your parishioners find it easy to navigate and useful. There are dedicated login areas for clergy, lay ministers, and parish officers with access to relevant documents and resources specific to each. You can access the relevant access area via the login button at the top on every page on the website with your allocated username and password. [southwark.anglican.org](https://southwark.anglican.org)

### *Information to the Diocese*

**28.3** The Diocese of Southwark communicates with its clergy in various ways, as well as with licensed lay ministers, Churchwardens, Parish Treasurers and PCC Secretaries. These means include Southwark Digest, e-bulletin, e-notices (which may include letters from the Bishops, Archdeacons or Diocesan Secretary. It is important that clergy and others communicate in turn, in their parishes, and back to the Diocese. Clergy are reminded that dealing with emails promptly is part of their pastoral care for their people, as well as enabling good administration.

Sometimes this communication is in the form of very specific information required around Archdeacons' visitations, attendance statistics, and financial returns. Much of the data, which in turn is requested by the National Church, can be uploaded and viewed online via the Parish Returns website ([parishreturns.churchofengland.org](https://parishreturns.churchofengland.org)). Each parish will have at least one nominated person who can enter this data, and a record of the parish's registered users should be held by the Parish Administrator or PCC Secretary. This information will often be invaluable to understanding the reality and potential of the local church's mission. Each parish's data can then be viewed by clergy and parish officers with other local socio-economic data on their individual dashboard (again accessed via the Parish Returns website).

If you have any queries on the Finance Return, please contact [janet.boyce@southwark.anglican.org](mailto:janet.boyce@southwark.anglican.org). Questions regarding the Energy Footprint Tool should be sent to Sophie Roberts on [jpicadmin@southwark.anglican.org](mailto:jpicadmin@southwark.anglican.org). All other data-related questions, including on attendance returns, should go to [data@southwark.anglican.org](mailto:data@southwark.anglican.org)

## 28.4 Diocesan contacts

Bishops and Archdeacons	
See: <a href="https://southwark.anglican.org/about-us/who/bishops-and-officers">southwark.anglican.org/about-us/who/bishops-and-officers</a>	
Trinity House	
<b>Diocesan Secretary</b> <b>Nicola Thomas</b> <a href="mailto:Diocesan.Secretary@southwark.anglican.org">Diocesan.Secretary@southwark.anglican.org</a>  <b>PA to the Diocesan Secretary</b> <b>Henry Metcalfe</b> 020 7939 9429 <a href="mailto:henry.metcalfe@southwark.anglican.org">henry.metcalfe@southwark.anglican.org</a>	<b>Executive Assistant to the Diocesan Secretary/ Assistant Secretary to Synod</b> <b>Charles Hudson-Beddows</b> 020 7939 9434 <a href="mailto:charles.hudson-beddows@southwark.anglican.org">charles.hudson-beddows@southwark.anglican.org</a>
Property Services Department	Safeguarding
<b>Director of Property Services</b> <b>Andrew Bennett</b> <a href="mailto:andrew.bennett@southwark.anglican.org">andrew.bennett@southwark.anglican.org</a>  <b>Property Repairs</b> 020 7939 9477 <a href="mailto:property.repairs@southwark.anglican.org">property.repairs@southwark.anglican.org</a>  <b>Operations Manager</b> <b>Maria Beattie</b> 020 7939 9454 <a href="mailto:maria.beattie@southwark.anglican.org">maria.beattie@southwark.anglican.org</a>	<b>Safeguarding referrals &amp; general enquiries</b> <a href="mailto:safeguarding@southwark.anglican.org">safeguarding@southwark.anglican.org</a> 0207 939 9441 (Mon to Fri 9am - 5pm, with the last call being taken at 4:30pm)  <b>Safeguarding training</b> <a href="mailto:safeguardingtraining@southwark.anglican.org">safeguardingtraining@southwark.anglican.org</a> 0207 939 9476  <b>Admin &amp; DBS</b> <a href="mailto:safeguardingadmin@southwark.anglican.org">safeguardingadmin@southwark.anglican.org</a> 020 7939 9478  <b>Emergencies</b> If you suspect you or someone is at risk of immediate harm, phone 999.  If you are worried that a child, young person, or adult is at risk of being harmed, abused or neglected, contact social services within your local authority area. Find your local council here <a href="https://gov.uk/find-local-council">gov.uk/find-local-council</a>
Finance	
<b>Director of Finance</b> <b>Mark Rhodes</b> 020 7939 9425 <a href="mailto:mark.rhodes@southwark.anglican.org">mark.rhodes@southwark.anglican.org</a>  <b>Finance Officer (stipends, payroll &amp; clergy moves)</b> <b>Heather Cassidy</b> 020 7939 9427 <a href="mailto:heather.cassidy@southwark.anglican.org">heather.cassidy@southwark.anglican.org</a>	
Human Resources	
<b>Director of Human Resources</b> <b>David Loft</b> 020 7939 9470 <a href="mailto:david.loft@southwark.anglican.org">david.loft@southwark.anglican.org</a>	<b>HR Administrator</b> <b>Maria Gomez-Danso</b> 020 7939 9402 <a href="mailto:maria.gomez-danso@southwark.anglican.org">maria.gomez-danso@southwark.anglican.org</a>
National Church Institutions	
<b>Church House, Westminster</b> <b>Switchboard</b> 020 7898 1000  <b>Clergy Payments</b> <b>Payment of Southwark Stipends</b> 020 7898 1618 <a href="mailto:clergy.payments@churchofengland.org">clergy.payments@churchofengland.org</a>	<b>Clergy Pensions</b> <b>Church of England Pensions Board</b> PO Box 2026 Pershore WR10 9BW 020 7898 1802 (open 9.00am-5.00pm, Monday to Friday) <a href="mailto:pensions@churchofengland.org">pensions@churchofengland.org</a>



## Annex A: Out-of-Hours Emergency Contractor Directory 2026

EPISCOPAL AREA	ARCHDEACONRY	Deanery (Diocesan Directory 2020)	ECO Vicarages	Gas Central Heating & Plumbing	Drainage & Plumbing	Electrics	Window / External door damage
<b>Woolwich</b> (The Rt Revd Alastair Cutting)	<b>Lewisham &amp; Greenwich</b> The Venerable Dr Chigor Chike	1 Charlton	Smith & Byford 020 8643 1080 OR 020 8722 3436	Rygas 02086407907 or email <a href="mailto:team@rygroup.co.uk">team@rygroup.co.uk</a> OR TD Property Maintenance 020 8241 5651	DSP Drainage & Plumbing 0203 174 2440	Rygas 02086407907 or email <a href="mailto:team@rygroup.co.uk">team@rygroup.co.uk</a>	
		2 Eltham & Motingham					
		3 Plumstead					
		4 East Lewisham					
		5 West Lewisham					
		6 Deptford					
		7 Bermondsey					
<b>Kingston</b> (The Rt Canon Dr Martin Gainsborough)	<b>Southwark</b> The Venerable Jonathan Sedgwick	8 Southwark & Newington	Rygas 02086407907 or email <a href="mailto:team@rygroup.co.uk">team@rygroup.co.uk</a> OR TD Property Maintenance 020 8241 5651	Rygas 02086407907 or email <a href="mailto:team@rygroup.co.uk">team@rygroup.co.uk</a> OR TD Property Maintenance 020 8241 5651	DSP Drainage & Plumbing 0203 174 2440	Rygas 02086407907 or email <a href="mailto:team@rygroup.co.uk">team@rygroup.co.uk</a>	All Emergency Services 020 8664 3760
		9 Camberwell					
		10 Dulwich					
		11 Lambeth North					
		12 Lambeth South					
		13 Merton					
		14 Battersea					
		15 Tooting					
		16 Wandsworth					
		17 Richmond & Barnes					
<b>Croydon</b> (The Rt Revd Dr Rosemarie Mallett)	<b>Lambeth</b> The Venerable Simon Gates	18 Kingston	Rygas 02086407907 or email <a href="mailto:team@rygroup.co.uk">team@rygroup.co.uk</a> OR TD Property Maintenance 020 8241 5651	Rygas 02086407907 or email <a href="mailto:team@rygroup.co.uk">team@rygroup.co.uk</a> OR TD Property Maintenance 020 8241 5651	DSP Drainage & Plumbing 0203 174 2440	Rygas 02086407907 or email <a href="mailto:team@rygroup.co.uk">team@rygroup.co.uk</a>	All Emergency Services 020 8664 3760
		19 Croydon North					
		20 Croydon Addington					
		21 Croydon Central					
		22 Croydon South					
		23 Sutton					
		24 Tandridge - Caterham					
		25 Tandridge - Godstone					
		26 Reigate					
		26 Reigate					

\*\*\*Clergy in ECO vicarages, please contact Smith & Byford on 020 8643 1080 in the first instance\*\*\*

Please note that whenever you smell gas you should turn off the gas supply to the property at the meter and if it persists, contact National Gas Grid Emergency Gas number on 0800 111 999 at any time.



## Emergency Guidance Notes

Please note that the information below is a guidance to what constitutes an emergency call out.

### Electrical

- Includes a loss of power to internal sockets and lighting
- Includes signs or smell of electrical burning
- Excludes blown light bulbs or failed appliances such as cookers, washing machines & table lamps etc

### Plumbing

- Includes loss of heating or hot water
- Includes burst or leaking pipe work
- Excludes dripping taps or minor blockages

EV BULLEN EMERGENCY OUT OF HOURS CONTACT NUMBER **07860 920762**

**In the event that you smell gas immediately call the national gas leak line on 0800 111 999 – 24 hours a day.**

All exclusions and other minor faults can be dealt with on the next available working day.





The Diocese of  
**Southwark**

Christ Centred | Outward Focused